



Lorain County Children Services

2014-2015

Statistical and Program Report



In 2015...

Lorain County Children Services received 4,912 referrals from people in our community who were concerned about a child.

Nearly 2,500 of those calls were screened out or the person calling was provided with Information and Referral.

2,012 referrals were screened in as possible child abuse or neglect. Workers were assigned to these 2,012 situations to see if the allegations were true/child needs our intervention.

49% of these cases were provided with a Traditional Response, and 51% cases were assigned the Alternative Response pathway (once that pathway became available to us in June 2014.) Of the cases investigated through the Traditional Response, 415 situations were substantiated.

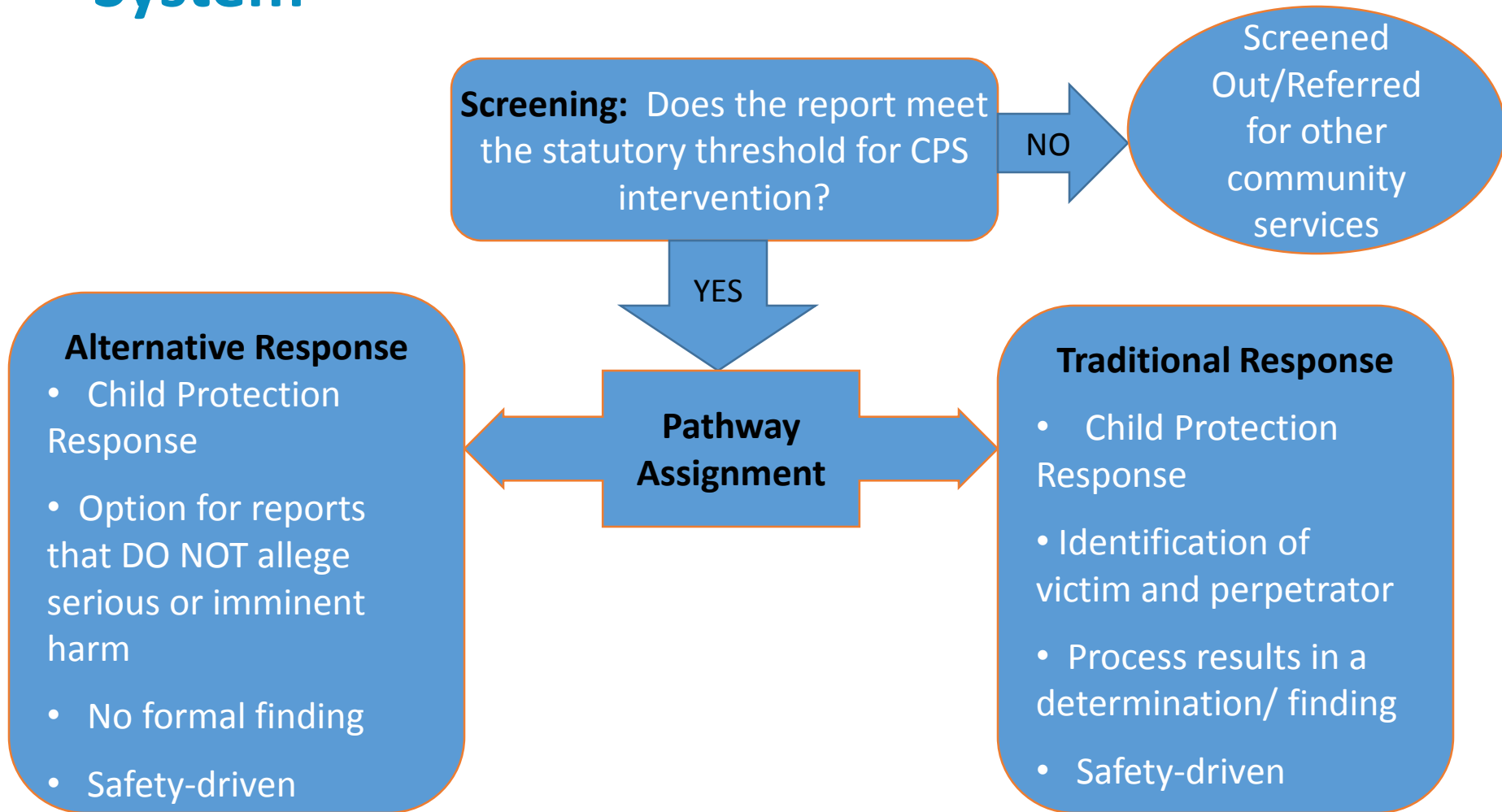


2014-2015 by Types of Cases

2014		2015	
Total Received	4343	Total Received	4912
Screened Out	1054	Screened Out	2443
I/R	890	I/R	136
Dependency	20	Dependency	25
Screened in CAN	2156	Screened in CAN	2012
FINS	175	FINS	190
Screened in Emotional Maltreatment	308	Screened in Emotional Maltreatment	364
Screened in Physical Abuse	1075	Screened in Physical Abuse	999
Screened in Sexual Abuse	322	Screened in Sexual Abuse	273
Screened in Medical Neglect	119	Screened in Medical Neglect	93
Screened in Neglect	1248	Screened in Neglect	1282
Screened in Shaken baby	1	Screened in Shaken baby	0
Multiple Allegation Reports	589	Multiple Allegation Reports	389
Number Percentage Indicated/substantiated	498 -31.52%	Number Percentage Indicated/substantiated	415 – 44.96%



Children Services' Differential Response System



How Pathways are determined

Alternative Response (AR)

- Applied when report DOES NOT allege serious or imminent harm
- No formal finding/substantiation of the allegation
- Facilitates safety-focused partnership with families
- Safety, Risk and Comprehensive Family Assessment completed
- Emphasis on "front-loading" needed services by providing services earlier and without requirement of a finding

Traditional Response (TR)

- Required for reports of sexual abuse or abuse resulting in serious injury or serious and immediate risk
- Process results in a determination/finding regarding the allegation
- May involve intervention of the court
- Safety, Risk and Comprehensive Family Assessment completed
- Case Plan developed following completion of the Family Assessment for families with ongoing services needs

Pathway assignment may change from Alternative Response to Traditional Response if needed in order to assure safety.

Recognized by the American Public Human Services Association

The Primary Worker Model developed by LCCS was identified as a **“Transformation In Action”**

“Prior to implementation of the Primary Worker model, caseloads reached 30 or more. Currently, caseloads are more equitable and on average workers have 10 or fewer cases.”

LCCS has consistently either met or exceeded federal expectations as defined by the Child and Family Services Review Outcome Indicators for Safety and Permanency.”



The screenshot displays the APHSA website with the following content:

- Header:** APHSA American Public Human Services Association. Slogan: TRANSFORMING THE HUMAN SERVICES SYSTEM.
- Navigation:** HOME, PATHWAYS, TRANSFORMATIONS IN ACTION, ACTIONS, EVENTS, RESOURCES.
- Section:** Transformations in Action - Lorain County, Ohio Children Services.
- Context for Change:** The Lorain County Children Services (LCCS) in Ohio is the local government agency responsible for the investigations of alleged child abuse and neglect, delivering services to families at risk, providing foster care, adoption and independent living services for youth ages 18-21.
- Text:** Prior to 2010, LCCS operated as a traditional compartmentalized Child Protection Services model with dedicated intake case workers, ongoing case workers, adoption case workers, etc. Faced with increasing caseloads, LCCS dug deeper and found that data showed that the increase in caseloads was a result of cases being kept open longer. Part of the reason which lengthened the time was due to the case transfer process between intake and protective case worker which could add an additional 30-60 days to a case. The LCCS's approach that each child should receive the right services, at the right time for the right duration and their assessment compelled the agency to implement the Primary Worker or Single Worker case management model which assigns one case worker to work with one family ensuring continuity of services. Since this time, the agency has experienced process improvements, outcome improvements and a positive shift in their agency culture.
- Practice Strategy:** To ease the transition from the traditional model to the Primary Worker model, the agency took incremental steps. First, the agency moved to a Blended Unit model where they created "sister" units pairing Intake and Protective units together so that the units would work together sooner and the case transfer would be quicker and smoother. The agency began cross training supervisors on mandates, regulations, safety assessments, case planning and reviews. Supervisors met on a regular basis to ensure they became proficient in the entire case continuum from beginning to end. Knowing that the training had to come from the top down, once the supervisors had the necessary skills, case workers were trained. Case worker training included going back to the beginning with some core training, the Comprehensive Assessment Planning Module Interim Solution (CAPMIS), a risk assessment and safety planning tool, intake 101 training and a "Beyond the Silence" training so all workers could conduct a forensic sex abuse interview.
- Transformation Strategies:**



Lorain County Children Services Earns National Accreditation

Lorain County Children Services' commitment to deliver the highest quality of service to Lorain County's children and families has officially been recognized by the Council on Accreditation for Services to Children and Families (COA).



LCCS received its initial Accreditation in 1999 and was reaccredited in 2015. LCCS is currently one of twenty-five children services in Ohio to maintain accreditation.



Contact Us

To Report Abuse or Neglect, call :

440-329-5340 (during regular business hours.)

After hours, on weekends and holidays, please use 440-329-2121.

Our mailing address is:

Lorain County
Children Services
226 Middle Avenue
Elyria, OH 44035

Website: www.ChildrenServices.org

Facebook: LCCS Foster Parents or LorainCountyChildrenServices

